

Privacy Policy

How we respect privacy when we deal with personal information collected by our business

This policy has been prepared with reference to the list of requirements for privacy notices published by the Information Commissioner's Office on this website page: <https://ico.org.uk/for-organisations/guide-to-data-protection/privacy-notice-transparency-and-control/privacy-notice-under-the-eu-general-data-protection-regulation/> (as at 1 May 2018)

This Privacy Policy applies to information that Campbell's Foot Specialist collects about individuals who interact with the business. It explains what personal information we collect and how we use it. If you have any comments or questions about this notice, feel free to contact us at info@campbellsfootspecialist.co.uk

1. Personal data that we process

The following list explains the types of data we collect and the legal basis, under current data protection legislation, on which this data is processed.

a) **Purpose:** Enquiring about our business and its work

Data collection: Name, email, message

Basis for data processing: Legitimate interest - it is necessary for us to read and store your message so that we can respond in the way that you would expect.

b) Purpose: Website functionality

Data collection: Website contact form

Basis for data processing: Legitimate interest - the only data we collect via our website is what you provide when you use the contact form to email us. See above.

c) Purpose: Website usage

Data collection: Website activity collected through cookies

Basis for data processing: The statistical information we collect about use of our website is anonymous. We do not collect personally identifiable data of website users.

2. How we use your data

We will only use your data in a manner that is appropriate considering the basis on which that data was collected, as set out in section 1 of this policy.

3. When we share your data

We will only pass your data to third parties in the following circumstances:

- you have provided your explicit consent for us to pass data to a named third party (for example a supplier working on our behalf);
- we are using a third party purely for the purposes of processing data on our behalf and we have in place a data processing agreement with that third party that fulfils our legal obligations in relation to the use of third party data processors; or
- we are required by law to share your data.

In addition, we will only pass data to third parties outside of the EU where appropriate safeguards are in place as defined by Article 46 of the General Data Protection Regulation.

Any commercial or business data that is shared with us will be treated in confidence.

4. How long we keep your data

We take the principles of data minimisation and removal seriously we will only ever ask for the minimum amount of data for the associated purpose and delete that data promptly once it is no longer required.

Where data is collected on the basis of consent, we will seek renewal of consent at least every three years.

5. Rights you have over your data

You have a range of rights over your data, which include the following:

- Where data processing is based on consent, you may revoke this consent at any time and we will make it as easy as possible for you to do this (for example by putting 'unsubscribe' links at the bottom of all our marketing emails).
- You have the right to ask for rectification and/or deletion of your information.
- You have the right of access to your information.
- You have the right to lodge a complaint with the Information Commissioner if you feel your rights have been infringed.

A full summary of your legal rights over your data can be found on the Information Commissioner's website here: <https://ico.org.uk/>

If you would like to access the rights listed above, or any other legal rights you have over your data under current legislation, please get in touch with us.

Please note that relying on some of these rights, such as the right to deleting your data, will make it impossible for us to continue to deliver some services to you. However, where possible we will always try to allow the maximum access to your rights while continuing to deliver as many services to you as possible.

6. Cookies & usage tracking

A cookie is a small file of letters and numbers that is downloaded on to your computer when you visit a website. Cookies are used by many websites and can do a number of things, eg counting the number of people looking at a website.

